Submit social housing lettings and sales data (CORE)

2023/24

Lettings Official sensitive when completed (personal data)

Department for Levelling Up, Housing & Communities

You must submit this data online at

<u>submit-social-housing-data.levellingup.gov.uk</u>. It might be quicker to complete the form directly online.

Select only one answer, unless it says otherwise.

Q3 - What is the needs type?

General needs housing includes both self-contained and shared housing without support or specific adaptations. Supported housing includes direct access hostels, group homes, residential care and nursing homes.

- 1 o General needs
- 2 o Supported housing

Q4 - Is this letting a renewal?

"A renewal is a letting to the same tenant in the same property. If the property was previously being used as temporary accommodation, then answer 'no'.

- 1 o Yes
- 2 o No

Q5 - What is the tenancy start date?

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Q6 - What is the rent type?

- o Affordable Rent
- o London Affordable Rent
- o London Living Rent
- o Rent to Buy
- o Social Rent
- o Other intermediate rent product:

	•
-	

Q7 - What is the tenant code? Optional

This is how you usually refer to this tenancy on your own systems.

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Q8 - What is the property reference? Optional

This is how you usually refer to this property on your own systems

	Housing & Communities
SUPPORTED HOUSING ONLY	
FOR NEW CORE USERS ONLY	
Q9 - What scheme does this	letting belong to?
Scheme name If known	
Postcode If scheme name unknow	/n
Q10 - Which location is this l	etting for?
FOR OLD CORE USERS ONLY	
Q9 - What scheme does this	letting belong to?
Provide scheme code	
Q10 - What management grobelong to? Provide management code	oup does this letting
Property information	
GENERAL NEEDS ONLY	
Q11 - If known, provide this p The Unique Property Reference Num system created by Ordnance Survey and sectors UK-wide. For example 10	ber (UPRN) is a unique number and used by housing providers
Q12 - If UPRN is not known, paddress	provide this property's
Address line 1	
Address line 2 Optional	
Town or City	

County Optional

Q13 - What is the property's local authority?

Postcode

Q14 - Is this the first time the property has been let as social housing? Skip if letting is a renewal

o Yes - This is a new let

Q15 - What is the reason for the property being

- 16 o First let of conversion, rehabilitation or acquired property
- 17 o First let of leased property
- 15 o First let of new-build property
- o No This is a re-let of existing social housing

Q16 - What type was the property most recently let as?

- o Social rent basis
- 2 o Affordable rent basis
- 5 o London Affordable Rent basis
- 6 Rent to Buy basis
- 7 o London Living Rent basis
- 8 o Another Intermediate Rent basis
- 3 o Don't know

Q17 - What is the reason for the property being vacant?

13 o Internal transfer

Excluding renewals of a fixed-term tenancy

- Previous tenant died with no succession
- Re-let to tenant who occupied same property as temporary accommodation
- 14 o Renewal of fixed-term tenancy
- 19 o Tenant involved in a succession downsize
- 8 o Tenant moved to private sector or other accommodation
- 12 o Tenant moved to other social housing provider
- 18 o Tenant moved to care home
- 20 o Tenant moved to a long-stay hospital or similar institution
- 6 o Tenant abandoned property
- 10 o Tenant was evicted due to rent arrears
- 11 o Tenant was evicted due to anti-social behaviour

Q18 - How many times was the property offered between becoming vacant and this letting?

Do not include the offer that led to this letting. This is after the last tenancy ended. If the property is being offered for let for the first time, enter 0.

2 o Bedsit	
	10 o Shared bungalow
1 o Flat or maisonette	4 o Shared flat or maisonette
7 o House	9 o Shared house
	9 0 Shared flouse
6 Other:	
Q20 - Which type of b	uilding is the property?
2 o Converted from prev property	vious residential/non-residential
1 o Purpose built	
1 o Yes 2 o No	
If shared accommodation, en	ooms does the property have? nter the number of bedrooms occupied by
this household. A bedsit has	1 bedroom.
Q23 - What is the void	date? Skip if the letting is a renewal
	date? Skip if the letting is a renewal lly or contractually) available to let, or for:

GENERAL NEEDS ONLY

Q19 - What type of unit is the property?

23 - What is the void date? Skip if the letting is a renewal

- re-lets: the day after previous tenant's contract ended
- new builds: the day the landlord legally first owned the property ('completion date')
- new conversions or acquisitions: completion date, or the day after rehabilitation work ended
- new leases: the day the landlord got contractual property rights and could let it out to tenants.

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D	D	IVI	IVI	Y	Υ	Υ	Υ

Q24 - Were any major repairs carried out during the

void period? Skip if the letting is a renewal or new build

Major repairs are works that could not be reasonably carried out with a tenant living at the property. For example, structural repairs,

					,			J
o Yes, completed on:	D	D	М	М	Υ	Υ	Υ	Υ
o No								

Tenancy information

Q25 - Is this a joint tenancy?

- 1 o Yes
- 2 0 No
- Don't know

Q26 - Is this a starter tenancy?

Also known as an 'introductory period'

- 1 o Yes
- 2 0 No

Q27 - What is the type of tenancy?

Fixed-term tenancies are for a set time (up to 20 years). Licence agreements are on a rolling basis, mainly for supported housing. Local authorities mostly provide secure tenancies, and housing associations mostly provide assured (ASTs).

- 4 o Assured Shorthold Tenancy (AST) fixed term
- 6 o Secure fixed term

Q28 - What is the length of the fixed-term tenancy to the nearest year?

Not including starter or introductory period

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- 2 o Assured lifetime
- 7 o Secure lifetime
- 5 o Licence agreement

Other:	3 O C
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SUPPORTED HOUSING ONLY

Q29 - Is this letting in sheltered accommodation?

- 2 o Yes extra care housing
- o Yes specialist retirement housing
- 5 o Yes sheltered housing for adults under 55 years
- 3 O No
- 4 o Don't know

Household characteristics

Q30 - Has the tenant seen the DLUHC privacy notice?

Make sure the tenant has seen the attached privacy notice before completing this log

- 1 o Yes
 - o No

Q31 - How many people live in the household at this letting?

You can provide details for a maximum of 8 people

Q32 - What is the lead tenant's age?

This is the household member who does the most paid work. If several people do the same amount of paid work, it's the oldest household member.

Q33 - Which of these best describes the lead tenant's gender identity?

Use code for other occupants in Box A

- F o Female M o Male
- x o Non-binary R o Tenant prefers not to say

Q34 - What is the lead tenant's ethnic group?

- White
- o Mixed or Multiple ethnic groups
- o Asian or Asian British
- o Black, African, Caribbean or Black British
- o Arab or other ethnic group
- Tenant prefers not to say

Q35 - Which of these best describes the lead tenant's ethnic background?

Select an option for the ethnic group you selected in Q34

White

- o English, Welsh, Scottish, Northern Irish or British
- 2 o Irish
- 18 O Gypsy or Irish Traveller
- 3 Other White background

Mixed or Multiple ethnic groups

- 4 O White and Black Caribbean
- 5 O White and Black African
- 6 O White and Asian
- Other mixed background

Asian or Asian British

- 10 o Bangladeshi
- 15 o Chinese
- 8 o Indian
- 9 o Pakistani
- 11 O Other Asian or Asian British background

Black, African, Caribbean or Black British

- 13 o African
- 12 o Caribbean
- 14 O Other Black or Black British background

Arab or other ethnic group

- 19 o Arab
- 16 Other ethnic group
- 17 o Tenant prefers not to say

Q36 - What is the lead tenant's nationality?

- 18 o United Kingdom
- 17 o Republic of Ireland
- 19 O European Economic Area, excluding Ireland

The EEA includes Member States of the EU, plus Iceland, Liechtenstein and Norway

- 20 o Afghanistan
- 21 o Ukraine
- 13 o Tenant prefers not to say
- 12 O Other

Q37 - Which of these best describes the lead tenant's working situation?

Use these codes for other the occupants in Box B

- 1 o Full-time (30 hours or more)
- 2 o Part-time (less than 30 hours)
- 7 o Full-time student
- 3 o In government training into work
- 4 o Jobseeker
- 6 ONot seeking work
- 8 o Unable to work because of long-term sickness or disability
- 5 o Retired
- 9 O Child under 16
- 0 Other
- 10 o Tenant prefers not to say

Q38-Q65 - Other occupants If known

A child is anyone eligible for child benefit: under age 16 or under 20 if still in full-time education. Mark children under 1 as 1.

		onship t			Age	Gender	
	Child	Partner	Other	Prefers not to say	Years	Box A	Box B
2	0	0	0	0			
3	0	0	0	0	0 0 0 0 0 0		0 0 0 0 0 0 0 0
4	0	0	0	0			
5	0	0	0	0			0 0 0 0 0 0 0
6	0	0	0	0			
7	0	0	0	0	8 8 8 8 8		0 0 0 0 0 0 0
8	0	0	0	0			

Household needs

Q66 - Does anybody in the household have links to the UK armed forces?

Excluding national service

If several household members have these links, answer for regular first. If no regular, answer for reserve. If no reserve, answer for spouses or civil partners.

- Yes person is a current or former regular
- 4 o Yes person is a current or former reserve
- o Yes person is a spouse or civil partner of a UK armed forces member and bereaved or separated within the last 2 years

Q67 - If regular, is this person still serving?

- 6 o Yes
- 4 No person left up to and including 5 years ago
- 5 o No person left more than 5 years ago
- 3 o Person prefers not to say

Q68 - If regular or reserve, was this person seriously injured or ill as a result of serving?

- 1 o Yes
- 2 o No
- 3 o Person prefers not to say
- o No
- 3 o Person prefers not to say
- 6 o Don't know

Q69 - Is anybody in the household pregnant?

- o Yes
- 2 **O NO**
- 3 o Tenant prefers not to say

Q70 - Does anybody in the household have any disabled access needs?

Yes

Q71 - What access needs do they have?

- o Fully wheelchair-accessible housing
- o Level access housing
- o Wheelchair access to essential rooms

Q72 - Do they have any other disabled access needs?

- o Yes
- o No
- o No
- o Don't know

Q73 - Does anybody in the household have a physical or mental health condition (or other illness) expected to last 12 months or more?

1 o Yes

Q74 - How is this person affected by their condition or illness?

Tick all that apply.

□ Dexterity

For example lifting and carrying objects, or using a keyboard

- ☐ Learning or understanding or concentrating
- □ Hearing

For example deafness or partial hearing

- ☐ Memory
- ☐ Mental health For example, depression or anxiety
- ☐ Mobility

For example walking short distances, or climbing stairs

☐ Socially or behaviourally

Anything associated with autism spectrum disorder (ASD), including Asperger's or attention deficit hyperactivity disorder (ADHD)

- ☐ Stamina or breathing or fatigue
- ☐ Vision For example blindness or partial sight
- □ Other
- □ Tenant prefers not to say
- 2 **O No**
- 3 o Tenant prefers not to say

Household situation

Q75 - How long has the household continuously lived in the local authority area of the new letting?

- Just moved to local authority area
- 2 o Under 1 year
- 7 o 1 year but under 2 years
- 8 o 2 years but under 3 years
- 9 o 3 years but under 4 years
- 10 o 4 years but under 5 years
- 5 o 5 years or more
- 6 O Don't know

Q76 - How long has the household been on the local authority waiting list for the new letting?

Skip if letting is a renewal

- 2 o Under 1 year
- 7 o 1 year but under 2 years
- 8 o 2 years but under 3 years
- 9 o 3 years but under 4 years
- 10 o 4 years but under 5 years
- 5 o 5 years or more
- 6 O Don't know

Q77 - What is the tenant's main reason for the household leaving their last settled home?

First option block only if letting is a renewal

Last settled home' means last long-standing home. For tenants who had temporary accommodation or slept rough, it's where they lived previously.

- 40 o End of assured shorthold tenancy no fault
- ${\tt 41}\,{\tt \,\,\,}{\tt \,\,}{\tt \,\,\,}{\tt \,$
- 42 End of fixed term tenancy no fault
- 43 End of fixed term tenancy eviction or tenant at fault
- Permanently decanted from another property owned by this landlord
- 46 O Discharged from long-stay hospital or similar institution
- 45 o Discharged from prison
- 2 o Left home country as a refugee
- 4 o Loss of tied accommodation
- 9 O Asked to leave by family or friends
- 44 o Death of household member in last settled home
- 8 Relationship breakdown (non-violent) with partner
- 16 O Moving nearer to family, friends or school
- 17 o Moving nearer to work
- 48 O Domestic abuse previous joint tenancy with partner
- 49 o Domestic abuse other
- 31 o Hate crime
- 10 o Racial harassment
- 11 O Other problems with neighbours
- $_{35}\,\circ$ Couldn't afford tenancy renewal fees
- 36 O Couldn't afford rent increase
- 38 O Couldn't afford rent or mortgage employment
- 37 o Couldn't afford rent or mortgage welfare reforms
- 39 O Couldn't afford rent or mortgage other
- 34 Repossession
- 12 Property unsuitable overcrowding
- 13 o Property unsuitable ill health or disability
- 14 o Property unsuitable poor condition
- 18 o Moving to supported accommodation
- 19 O Moving to independent accommodation
- 30 O Under occupation no incentive
- 29 O Under occupation offered incentive to downsize
- 47 o Tenant prefers not to say
- 28 O Don't know
- 20 Other:

Q78 - Where was the household immediately before this letting? First two option blocks only if letting is a renewal

- 30 Fixed-term local authority general needs tenancy
- 32 Fixed-term private registered provider (PRP) general needs tenancy
- 31 o Lifetime local authority general needs tenancy
- 33 o Lifetime private registered provider (PRP) general needs tenancy
- 35 o Extra care housing
- 34 o Specialist retirement housing
- 36 O Sheltered housing for adults under 55 years
- 6 Other supported housing
- 28 o Living with friends or family
- 27 Owner occupation (low-cost home ownership)
- 26 Owner occupation (private)
- Private sector tenancy
- 14 o Bed and breakfast
- 7 o Direct access hostel
- 10 o Hospital
- 29 o Prison or approved probation hostel
- 18 Any other temporary accommodation
- 13 O Children's home or foster care
- 24 O Home Office asylum support
- 37 O Host family or similar refugee accommodation
- 23 O Mobile home or caravan
- 21 o Refuge
- 9 o Residential care home
- 19 o Rough sleeping
- 4 o Tied housing or rented with job
- 25 o Any other accommodation

Q79 - Did the household experience homelessness immediately before this letting?

- 11 o Yes assessed by a local authority as homeless
- 1 **o No**

Q80 - What is the postcode of the household's last										
S	settle	d hom	ne (if kn	own):	? Skip i	f lettin	g is a re	enewal		
Γ	0	0 0	0 0 0 0	0 0 0						

Q81 - What is the local authority of the household's last settled home (if postcode unknown)?

Skip if letting is a renewal

Q82 - Was the household given 'reasonable preference' by the local authority?

Social housing 'reasonable preference' is also known as 'priority need'

1 o Yes

Q83 - Why was the household given 'reasonable preference'?

Tick all that apply

- ☐ Homeless or about to lose their home (within 56 days)
- ☐ Housing was insanitary, overcrowded or unsatisfactory
- ☐ Medical and welfare reasons (including disability)
- ☐ To avoid hardship to themselves or others
- o Don't know
- 2 o No
- 3 O Don't know

Q84 - How was this letting allocated?

Tick all that apply

- ☐ Choice-based lettings (CBL)
- ☐ Common Allocation Policy (CAP)
- ☐ Common housing register (CHR)
- ☐ None of these allocation systems

Q85 - What was the source of referral for this letting?

Skip if letting is a renewal

- 1 o Internal transfer
- 2 o Tenant applied directly (no referral or nomination)
- o Private registered provider (PRP) lettings only
 - nominated by a local housing authority
- o Private registered provider (PRP) supported lettings only
 referred by local authority
- 8 Re-located through official housing mobility scheme
- 10 o Other social landlord
- 9 O Community learning disability team
- 14 o Community mental health team
- 15 o Health service
- 12 o Police, probation or prison
- 7 o Voluntary agency
- 13 o Youth offending team
- 17 o Children's social care
- 16 Other

Income, benefits and outgoings

Q86 - Do you know the household's combined total income after tax?

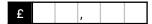
1 o Yes

Q87 - How often does the household receive income?

- 1 o Weekly
- 2 o Monthly
- 3 o Annually

Q88 - How much income does the household have in total?

Income after tax from employment, pensions or Universal Credit. Exclude NI contributions and tax, housing benefit, child benefit or council tax support



- 2 o No
- 3 o Tenant prefers not to say

Q89 - Is the tenant likely to be receiving any of these housing-related benefits?

- o Housing benefit
- 6 O Universal Credit housing element
- 9 o Neither
- 3 O Don't know
- 10 o Tenant prefers not to say

Q90 - How much of the household's income is from Universal Credit, state pensions or benefits?

- 1 0 All
- 2 o Some
- 3 o None
- 4 Don't know

SUPPORTED HOUSING ONLY

Q91 - Does the household pay rent or other charges for the accommodation?

If rent is charged on the property then answer Yes, even if tenants do not pay it themselves.

- 0 o Yes
- 1 0 **No**

Q92 - How often does the household pay rent and other charges?

- 2 o Every 2 weeks
- 3 o Every 4 weeks
- 4 o Every calendar month
- 9 O Weekly for 46 weeks
- 8 Weekly for 47 weeks
- O Weekly for 48 weeks
- 6 O Weekly for 49 weeks
- 5 O Weekly for 50 weeks
- 1 o Weekly for 52 weeks
- 10 O Weekly for 53 weeks

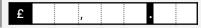
SUPPORTED HOUSING ONLY

Q93 - Is this accommodation a care home?

o Yes

Q94 - How much does the household pay?

Answer amount paid for frequency selected in Q92



o No

Household rent and charges

Skip if property is a care home

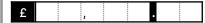
Q95 - What is the basic rent?

Amount paid before any service charges, for example hot water or cleaning. Households may get household benefits towards basic rent.



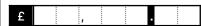
Q96 - What is the service charge?

For example, cleaning. Households may get household benefits towards service charge



Q97 - What is the personal service charge?

For example heating or hot water. This doesn't include housing benefit or Universal Credit.



Q98 - What is the support charge?

Any support service charges included in the tenancy agreement



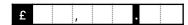
Q99 - After the household has received any housing-related benefits, will they still need to pay for rent and charges?

1 o Yes

Q100 - What do you expect the outstanding amount to be?

Approximate figure only

o Yes, enter amount:



o No

2 o No

3 ○ Don't know

Privacy notice - new social housing tenants and buyers



How do we use your information?

If your household enters a new social housing tenancy or purchases a social housing property, social housing providers will share your personal information with the Department for Levelling Up, Housing & Communities (DLUHC) for research and statistical purposes only.

How do we get this information?

The information is provided via 'Submit social housing lettings and sales data (CORE)', a service funded and managed by DLUHC. It collects information on the tenants or residents, tenancy or sale, and the dwelling itself. Some of this data is personal and sensitive, so DLUHC is responsible for ensuring it's processed in line with data protection legislation.

Why do we share this information?

Information collected via CORE is shared with other government departments and agencies. It's shared with the Greater London Authority and the Regulator of Social Housing. Data providers can also access data for their organisations via CORE. Data is only shared for research and statistical purposes.

How does this affect you?

Information sharing will not affect your benefits, services or any treatments you receive. It's anonymous and handled in accordance with the law. We collect and share your information to help us better understand the social housing market and inform social housing policy.

To find out more...

Social housing lettings and sales data is collected on DLUHC's behalf. Data providers do not require the tenant or buyer's consent to provide this information, but tenants and buyers have the right to know how and for what purpose data is being collected, held and used.

Data processing must have a lawful basis. In this case it's necessary for a task carried out in the public interest meeting a function of the Crown, a Minister of the Crown, or government department.

You have the right to object, and obtain confirmation that your data is being processed, as well as access your personal data, and have any incorrect personal data corrected.

Information collected via CORE relates to your tenancy, the dwelling you are living in or buying, and your household. Some information may have been provided by you (as a tenant or buyer) when signing the new tenancy or buying your property. Other information has been gathered from the housing management systems of social housing providers.

Collected data will be held for as long as necessary for research and statistical purposes. When no longer needed, data will be deleted in a safe manner. We're aware some collected data is particularly sensitive. For example:

- ethnic group
- if previous tenure is a hospital, prison or approved probation hostel support
- if household left last settled home because discharged from prison, a long stay hospital or other institution
- if referral source is probation or prison, youth offending or community mental health team, or health service

DLUHC publishes data annually, in aggregate form, as part of a report and complementary tables.

- For annual lettings data, visit: <u>www.gov.uk/government/collections</u> <u>/rents-lettings-and-tenancies</u>
- For annual sales data, visit: gov.uk/government/collections/soci al-housing-sales-including-right-to-buv-and-transfers

Detail-level data is anonymised and protected, minimising identification risk. It's held with the UK Data Archive.

Complaints

If you're unhappy with any privacy notice aspect, or how we process your information, contact the Department Data Protection Officer: dataprotection@communities.gsi.gov.uk

You also have the right to complain to the Information Commissioner's Office (ICO): ico.org.uk/concern